

Electrical Failure Plan: Staying safe when the electricity stops working



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About this plan



This plan was made in an easy to read way.

There are pictures to explain some ideas.



This plan has some hard words.

The first time you see a hard word:

- The hard word will be in **bold**.
- The hard word will be explained what it means.



You can ask for help to read and complete this plan. A friend, family member, or **support person** can help you.

A support person is someone who helps you with things you find hard to do by yourself.

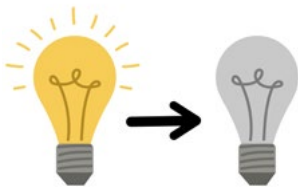


This plan is for you to use when there is an **electrical failure** at home.

An electrical failure is when the **electricity** stops working.

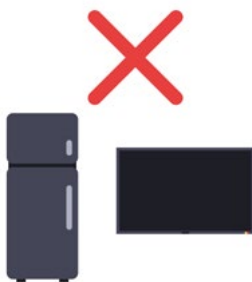
Electricity is power that travels through wires to your home.

It helps you to use the things you need.



When an electrical failure happens:

- The lights turn off.



- The TV and fridge stop working.



- Phones and computers do not charge.



This plan will help you to:

- Know what to do.



- Be safe.



We want you to be ready when electrical failures happen.

There are 6 areas to plan for:



1. People.



2. Things you need.



3. Talking to people.



4. Getting light for your home.



5. Being comfortable.



6. Staying safe at home.

How to complete this plan



Each of the 6 areas tells you what you need to be ready.



You can write on the paper what you will do.

Write in the blank spaces under 'My plan' on each page.



If you are not sure what to write, you can read this paper for ideas:

https://poweroutageplan.com.au/checklist/StayingSafe_BeReady_er_v1-2025.pdf



When you know what you will do, tick the 'Done' box.

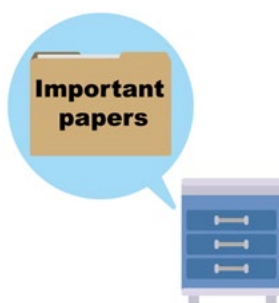
You should do this for the whole plan.



When you have completed the plan, save it on your computer.



Email your plan to people who can help you when an electrical failure happens.



If you print your plan, keep it in a safe place.



If you need help to keep it safe, make copies of your plan to give to other people.



You can also take photos of your plan to send to other people.

My Plan

Done

My home address:



People who live in my house, including pets:





Name of the person or people in charge of this plan:

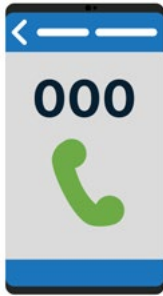


Phone number of the person or people in charge of this plan:



Email address of the person or people in charge of this plan:

Who I can ask for help if I need it right away



You should call 000 if you need help from:



- The police.



- Firefighters.



- An **ambulance**.

An ambulance is a van that takes people to hospital right away.



If you need help in a flood or storm, call the **State Emergency Service**.

The State Emergency Service is a group of people who help right away if you are stuck in very bad weather.



Their number is 132 500.



Name of doctor:



Their phone number is:



Their email address is:



Name of **vet**:

A vet is a doctor for pets and animals.



Their phone number is:



Their email address is:



Name of home **insurance**:

Insurance is a way to be safe from losing money if something bad happens.



Their phone number is:



Their email address is:



Name of car insurance:



Their phone number is:



Their email address is:



- My electricity company is:



Their phone number is:



Their website is:



- I have signed up to get new information from them.



- The person or people in charge of this plan are:



- When the electricity stops working, everyone in our house will:



1. Name of person who will check on me:



How they will talk to me without electricity:



2. Name of person who will check on me:



How they will talk to me without electricity:



- I will get water to drink by:



- I will get water for washing, cooking, and keeping clean by:



- I have enough food that does not need to be in the fridge for 3 to 7 days.



- I have enough pet food for 3 to 7 days, if I have pets.



- I have a **generator**.

A generator is a machine that helps to make electricity.

Tick only if you have one.



- I will heat food and drinks by:



- I will keep food safe and cold by:

I have enough of these for 3 to 7 days:



- **First-Aid kit.**

This is a small box or bag with things to help if someone gets hurt or feels sick.

It has wipes and bandages inside.



- **Medications** for you and your pets.

Medications are medicines that help you to feel better and stay healthy.

This might be:



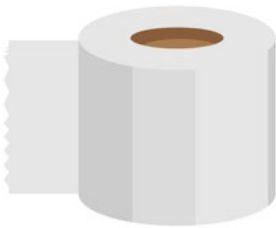
- Pills you swallow.



- Liquids you drink.



- Creams you put on your skin.



- Toilet paper.



- Hand sanitiser.



- Pads, tampons, or other things you use if your vagina bleeds every month.



- Other things that are important for you to stay healthy:



- I have enough petrol or charge in my car.



- If my car does not work, I will leave home by:



- I will charge my phone by:



- I have a radio that works without electricity.



- Name of person I live with:



- They will talk to me by:



- Name of person I live with:



- They will talk to me by:



- Name of person I live with:



- They will talk to me by:



- Name of person I live with:



- They will talk to me by:



- Name of person or group of people nearby I will talk to, if the phone or internet is not working:



- How to talk to them if the phone and internet stops working:



- If the phone or internet stops working, they can talk to me by:



- I have shared how people can talk to me without electricity with:



- Name of person who lives further away that I will talk to, if I need help fast:



- How myself and the people I live with can talk to them, if the phone and internet stops working:



- How they will talk to me and the people I live with:



- I have torches and other lights that use **batteries**.

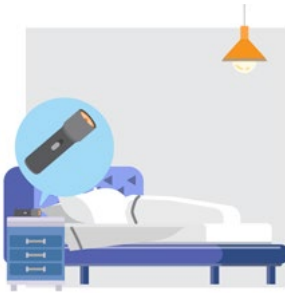
Batteries are small boxes that keep electricity.



- I have extra batteries.



- I have put lights in these rooms:



- Bedrooms.



- Living room.



- Kitchen.



- Other, like a bathroom or shed.



- I can stay warm by:



- I can stay cool by:



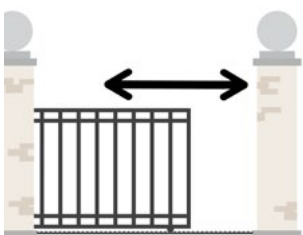
- I can stay calm by:



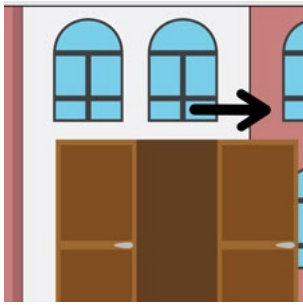
- I know how to open and close these doors without electricity:



I can open and close my garage door by:



I can open and close my electric gate by:



I can open and close other doors by:



- I know how to stop things around the house from being broken by unwanted electricity.



- I will switch off things around the house that use electricity:



- I have different ways of making electricity so important things still work:

These ways are:



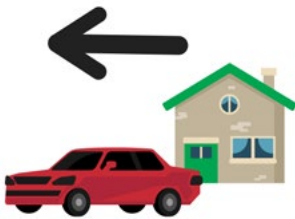
- I have moved things out of the way inside and outside my home:



- To keep safe, everyone in our home has said they will:



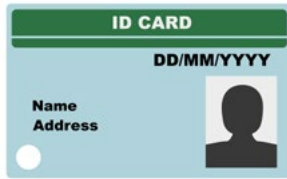
- If I need to leave home fast, I will go to:



- To get there, I will:



- I have these things I will need ready:
 - First-Aid kit.



- **ID.**

An ID is a card or paper that shows who you are.

It has your:

- Name.
- Photo.
- Birthday.
- Where you live.



- Medical papers.



- Money, like coins and notes.



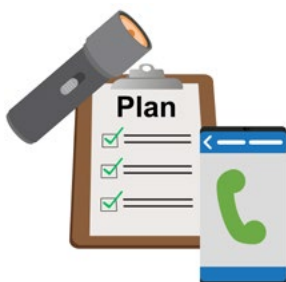
- Torch.



- The last time I checked I had all of these was:



- The last time everyone in our home pretended to need to leave fast was:



- I keep a copy of my plan with a torch here:

Notes

How to find out more information



For more information, you can visit this website:

<https://poweroutageplan.com.au/>



If you feel very sad when an electrical failure happens or after it, you can talk to someone from Beyond Blue for free.



You can talk to them on the phone.

Their phone number is 1300 224 636.



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